



**भारतीय विदेश व्यापार संस्थान
INDIAN INSTITUTE OF FOREIGN TRADE**

दिल्ली परिसर
DELHI CAMPUS

**TENDER FOR SUBSCRIPTION OF ANTIVIRUS SOFTWARE FOR
SUPPORT & SOLUTION AT IIFT, NEW DELHI**

निविदा पत्र
TENDER DOCUMENT

अनुबंध की शर्त
CONDITION OF CONTRACT

**निविदा संदर्भ संख्या / TENDER REF. NO.: GA-12012/1/2024-GA-I
दिनांक / DATED : 13/01/2025**

INDIAN INSTITUTE OF FOREIGN TRADE

(A Deemed to be University under Ministry of Commerce and Industry, Govt. of India)

IIFT, B-21, Qutab Institutional Area, New Delhi – 110 016

**Sub.: Tender for Subscription of Antivirus Software for Support & Solution at IIFT,
New Delhi**

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**Assistant Registrar (Gen. Admin.)
Email ID: aradm@iift.ac.in
Indian Institute of Foreign Trade
New Delhi**

SECTION – 1

NOTICE INVITING TENDER (NIT)

INDIAN INSTITUTE OF FOREIGN TRADE

(A Deemed to be University under Ministry of Commerce and Industry, Govt. of India)
B-21, Qutab Institutional Area New Delhi – 110016.

निविदा संख्या / Tender No.: GA-12012/1/2024-GA-I दिनांक / Date: 13/01/2025

The Indian Institute of Foreign Trade (IIFT) was established in 1963 as an autonomous body under the Ministry of Commerce & Industry to contribute in the skill building for the external trade sector of India. It has come a long way to successfully develop into a unique institution involved in imparting knowledge through research and training in international business and trade. The Institute was granted “Deemed to be University” status in 2002. The National Assessment and Accreditation Council (NAAC) has recognized IIFT as Grade ‘A’ Institution in 2005 as well as in 2015. The Institute was granted the prestigious AACSB Accreditation on 17th November, 2021.

The Institute invites sealed bids for Subscription of Antivirus Software (CrowdStrike/Microsoft/SentinelOne/PaloAltoNetworks/TrendMicro/Sophos/Trellix/ESET) for Support & Solution at IIFT, New Delhi.

1.0 Sealed tenders in Single Stage Two Envelope method (Part-A: Technical bid and Part-B: Financial bid) are invited on behalf of the Vice Chancellor, IIFT for undertaking following works/services:

Sl. No.	Name of the Item / Work	Estimated Cost	Bid Security / Earnest Money
1.	Tender for Subscription of Antivirus Software (CrowdStrike/ Microsoft/SentinelOne/Palo Alto Networks/Trend Micro/Sophos/Trellix/ESET) for Support & Solution at IIFT, New Delhi	Rs. 8,25,000/-	Rs. 24,750 /-

2.0 Time for Delivery & Installation of Services (Scope of Work): The product (License of Antivirus) shall be delivered and installed at IIFT, New Delhi by the bidder at its own cost within Ten (10) days from the date of work order. The bidder should submit documentation proof of installation, license details of the product.

2.1 Time for providing Services: Contract period will be initially for one year. This period may be extended by two years on one-year extension + one-year extension basis i.e. (1 yr. + 1 yr ext.+1 yr ext) on same Discount (%) and terms & conditions subject to the satisfactory performance.

3.0 Tender Document:- The tender document shall be available for downloading from the websites www.iift.ac.in / www.eprocure.gov.in/epublish/app from **13.01.2025 - 03.02.2025 by 03:00 pm.**

4.0 Eligibility Criteria:

- a) Details of the offered product for Antivirus Solution.
- b) Bidder should be Original Equipment Manufacturer (OEM) / Business Partner or Authorized Distributor and a letter of Authorization from OEM, specific to the offered product for Antivirus Solution should be enclosed.
- c) The Bidder should have professionals certified on the firewall and antivirus solution they propose against this quotation. Proof of the same shall be enclosed.
- d) **Work experience:** Experience of having successfully completed similar works during the last 3 years ending previous day of last date of submission of tenders as detailed below :
 - (i) Three similar completed works costing not less than the amount of Rs. 04.88 lakhs
or
Two similar completed works, costing not less than the amount of Rs. 06.51 lakhs
or
One similar completed work of aggregate cost not less than the amount of Rs. 08.14 lakhs
 - (ii) **“Similar works” shall mean “Antivirus software solution as per products mentioned in tender document ”**
- e) The work experience should be supported by certificates issued by client organizations.
- f) **The bidder should have an Annual average turnover of Rs. 08.14 lakhs for last three year i.e. FY 21-22, FY 22-23, FY 23-24.**
- g) **The bidder should have a valid PAN.**
- h) **The bidder should have Goods and Service Tax Registration Certificate. Copy of Registration Certificate is to be submitted as part of bid and bidder has to give a self-declaration that bidder is not black listed by GST authorities.**

OR

The bidder should produce certificate that bidder is exempted to register under the Goods and Services Tax (GST).

4.1 The Annual turnover certificate should be on letter head of Chartered Accountant.

Note:-

- **Certificate of Financial Turnover:**

At the time of submission of tender, the tenderer shall provide Affidavit/Certificate from Chartered Accountant mentioning Financial Turnover

of last 03 years or for the period as specified in the tender document. There is no need to providing entire voluminous balance sheet. However, one page of summarized balance sheet (Audited) for last 03 years or for the period as specified in the tender document shall be provided.

4.2 Bid Security / EMD:

The bidder shall furnish the bid security / EMD through NEFT/RTGS/DD in favour of “Indian Institute of Foreign Trade as per details given below.

Details for NEFT/RTGS are as under;

Beneficiary Name: Indian Institute of Foreign Trade

Bank Name & Address: Indian Bank, 7, S.J.S. Marg, Mehrauli Institutional Area, New Delhi 110016

IFSC code – IDIB000M089, MICR code – 110019018

A/c No. – 767635122

The NSIC / MSME units shall be exempted from submission of EMD/ Bid Security deposit on production of requisite proof in respect of valid certification from NSIC / MSME for the tendered item / service.

5 Make in India Policy

The policy of the Govt. of India to encourage “Make in India” and promote manufacturing and production of goods and services in India as per the revised “Public Procurement (Preference to Make in India), Order 2017”, circulated by the Department of Promotion of Industry and Internal trade, Ministry of Commerce & Industry, Govt. Of India vide Order No. P-45021/2/2017-PP (BE-II) dated 16.09.2020 will be applicable for this tender.

6 Submission of Tender:

The tender should be submitted as detailed below:-

Envelope-1: Comprising of Bid Security / EMD (as prescribed), duly signed all pages of tender document and requisite documents duly signed. The envelope should be super scribed as **Technical Bid** for “**Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi.**”

Envelope-2: Comprising of Price Bid. The envelope should be super scribed as **Financial Bid** for “**Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi**”

Envelope 1 & Envelope 2 shall be put together in a big envelope super scribed as “**Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi**” should be submitted to the Assistant Registrar (Gen. Admin.), Indian Institute of Foreign Trade (IIFT). This big size envelope to be dropped in a box kept with the Security Guard at the Main Gate of the institute at the above mentioned address.

7 Date & Time of Submission of Tender: 13.01.2025 - 03.02.2025 by 03:00 pm.

8 Date & Time of Opening of Tender

8.1 Technical Bid: **03/02/2025 at 03:30 pm.**

8.2 Financial Bid: The date & time will be intimated later on to the responsive bidders only.

- 9** Tender bids received after due date & time will not be accepted.
- 10** Incomplete, ambiguous, conditional, bids are liable to be rejected.
- 11** The Institute reserves the right to accept or reject any or all tender bids without assigning any reason. The Institute is not bound to accept the lowest tender.
- 12** **The bidder shall furnish a declaration in their letter head that no addition / deletion / corrections have been made in the downloaded tender document being submitted and it is identical to the tender document appearing on the website.**
- 12.1** In case of any correction / addition / alteration / omission in the tender document, the tender bid shall be treated as non-responsive and shall be rejected summarily.
- 13** The Bidder has to indemnify IIFT against loss of input tax credit on account of Black-listing of firm during tenure of contract.
- 14** IIFT has the right to recover input tax credit loss suffered by it due to any mis-declaration of invoice by Bidder.
- 15** Financial Bids will be opened only of those bidders, who will qualify on the basis of technical bids. Institute's decision, in this regard would be final.
- 16** IIFT reserves the right to reject any or all bids or cancel/ withdraw the invitation for bid without assigning any reasons whatsoever thereof. IIFT does not bind itself to accept lowest tender.
- 17** Minimum Contract Period is one year, which may be extended on mutually agreed terms and conditions. However, if the services are found not to be satisfactory, the contract may be discontinued by giving 30 days notice period by IIFT, New Delhi.

Note: If date fixed for opening of bids is subsequently declared as holiday by the IIFT, the revised date will be notified. In the absence of such notification, the date for opening shall be on next working day, time and venue remaining unaltered.

Assistant Registrar (Gen. Admin.)
Email ID: aradm@iift.ac.in
Indian Institute of Foreign Trade
New Delhi

SECTION – 2

TENDER INFORMATION

1. Type of tender:
Single Stage Two envelope (Part-A: Techno-commercial bid and Part-B: Financial bid)
2. **Bid Validity Period / Validity of bid Offer:** 90 days from the tender opening date.
3. The bid is invited in single stage two envelope system.
 - 3.1 Techno-commercial bid, shall contains following documents:
 1. Details of the offered product for Antivirus Solution.
 2. Technical Bid, as per the format prescribed in Section – 3 & 7 (Part A) of the Tender.
 3. Certificate(s) showing fulfillment of the eligibility criteria(s) stated in Clause 4 of the NIT (Section – 1). Viz;
 - I. The bidder should have a valid OEM certificate from Service Providers (for the offered product at S.No.1).
 - II. The vendor must enclose a certification of having successfully executed at least two enterprises Anti-Virus solutions as per mentioned products in tender document for minimum 500 nodes each in any of the last 3 financial years for any IIT, IIM, /Govt. University/ Govt. entity/ PSU.
 - III. Incorporation of company
 - IV. Work experience certificate
 - V. Duly signed all pages of tender document.
 - VI. Turnover Certificate for FY 21-22, FY 22-23, FY 23-24.
 - VII. Copy of PAN
 - VIII. Copy of Goods and Service Tax Registration Certificate or the bidder should produce certificate that bidder is exempted to register under Goods and Service Tax.
 - IX. Technical and Financial Bids in the format prescribed, sealed separately.
 4. Documents (self-attested) stated in Section-1. Viz;
 - a) Bid Security / EMD through NEFT/RTGS/DD in favour of “Indian Institute of Foreign Trade, New Delhi (Proof of payment of Bid security / EMD through NEFT/RTGS).
 - b) Valid NSIC / MSME certificate, if any for EMD exemption.
 - c) Article or Memorandum of Association or partnership deed or proprietorship deed as the case may be.
 5. Undertaking & declaration duly filled & signed. (Section - 4A)
 6. Near-Relation declaration duly filled & signed. (Section - 4B)
 7. Declaration in respect of no addition / deletion / corrections in downloaded tender (Section 4C)
 8. Certificate regarding restrictions on procurement from a bidder of a country which shares a land border with India (Section – 4D)
 9. Undertaking Regarding Blacklisting / Non – Debarment (Section – 4E)

10. Local content Declaration & Self Certification towards preference to Make in India (Section 4F)

11. Bidder's Profile duly filled & signed. (Section – 6A)

3.2 **Financial bid** shall contain Price Schedule. (Section-7 Part B)

Note 1: First techno-commercial bid will be opened and evaluated by TEC. The financial bid of only responsive bidders shall be opened.

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Indian Institute of Foreign Trade
New Delhi

SECTION – 3

GENERAL (COMMERCIAL) CONDITIONS OF CONTRACT (GCC)

1.0 APPLICATION:

The general condition shall apply in contracts made by the purchaser for the procurement of **Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi.**

2.0 PERFORMANCE BANK GUARANTEE:

- (a) The bidder (including NSIC / MSMEs who are registered with the designated bodies) shall furnish performance bank guarantee in the form of BG from any Scheduled Commercial Bank to the IIFT for an amount equal to 5% of the value of purchase order within 14 days from the date of issue of Purchase Order by the purchaser.
- (b) The proceeds of the performance bank guarantee shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete its obligations under the contract.
- (c) The performance guarantee Bond shall be in the form of Bank Guarantee issued by a scheduled commercial Bank, valid for 14 months, in the Performa provided in Tender Document.
- (d) The performance guarantee Bond will be discharged by the purchaser after completion of the bidder's performance obligations including any warranty obligations under the contract.

3.0 SCHEDULE OF SUBMISSION OF BILLS:

The vendor shall submit single bill for the contract for the actual work done and the bills will be paid within 03 month thereafter as far as possible. However, any deterioration in the services should not be there on the plea of delay in receipt of payment.

4.0 PAYMENTS: Payment shall be released after the delivery and successful installation/configuration, commencement of antivirus solutions in the institute subject to the services being found satisfactory (to be certified by the authorized IIFT personnel). Payments will be made through RTGS (Real Time Gross Settlement) or NEFT (National Electronic Fund Transfer).

5.0 The successful vendor should agree to impart training to the concerned IIFT official at their own cost, if needed.

6.0 The vendor should have the qualified engineers/ staff to attend after Sales Service at IIFT, New Delhi Centre where the Product/Services are to be supplied and installed.

7.0 SUPPORT/SERVICE: Quotation/Bid should inclusive of supply, installation, configuration, etc. on site after sales service & support to be provided as and when required for at least one year or as per OEM.

8.0 DEDUCTIONS:

In case the vendor fails to execute / perform the assigned works or part thereof, IIFT shall be authorized to make suitable deductions as deemed fit by IIFT from the bills of the vendor and damages will be charged to the extent of loss.

9.0 PRICES:

Prices charged by the bidder for services performed under this contract shall not be higher than the prices quoted by the bidder in its Bid.

10.0 NEAR-RELATIONSHIP CERTIFICATE:

10.1 The bidder should give a declaration that none of his/ her near relative, as defined below, is working in the units where he is going to apply for the tender. In case of proprietorship firm certificate will be given by the proprietor. For partnership firm certificate will be given by all the partners and in case of limited company by all the Directors of the company excluding Government of India/ Financial institution nominees and independent non-Official part time Directors appointed by Govt. of India or the Governor of the state and full time Directors of PSUs both state and central. Due to any breach of these conditions by the company or firm or any other person the tender will be cancelled and Bid Security will be forfeited at any stage whenever it is noticed and IIFT will not pay any damage to the company or firm or the concerned person.

10.2 The Company or firm or the person will also be debarred for further participation in the tenders in the concerned unit.

10.3 The near relatives for this purpose are defined as:-

- (a) Members of a Hindu undivided family.
- (b) They are husband and wife.
- (c) The one is related to the other in the manner as father, mother, son(s) & Son's wife (daughter in law), Daughter(s) and daughter's husband (son in law), brother(s) and brother's wife, sister(s) and sister's husband (brother in law).

10.4 The format of the certificate is given in Section 4(B).

11.0 CLARIFICATION OF TENDER DOCUMENT:

- (a) A prospective bidder, requiring any clarification on the Tender Document shall notify the Purchaser by writing an E-mail to the Purchaser as indicated in the

invitation of Bid. The Purchaser shall respond in writing to any request for the clarification of the Tender Document, which it receives **5 days prior to the date of opening of the Tenders**. Copies of the query (without identifying the source) and clarifications by the Purchaser shall be sent to all the prospective bidders who have received the Tender document.

- (b) Any clarification issued by IIFT in response to query of prospective bidders shall form an integral part of tender document and shall amount to an amendment of the relevant clauses of the tender document.

12.0 PURCHASER'S RIGHT TO VARY QUANTITIES:

Purchaser reserves the right to increase or decrease up to 50% of the quantity of services specified in the tender document without any change in the unit price (on pro-rata basis) or other terms and conditions.

13.0 LIQUIDATED DAMAGES:

- (a) The date of start of services specified in the work order should be deemed to be the essence of the contract and the services should be started on that date. Extension will not be given except in exceptional circumstances. Should, however, the service be started after the date specified in the work order, such starting of services will not deprive IIFT of its right to recover liquidated damages as per **Clause 13(b)** below.
- (b) Should the vendor fail to start services on specified date, IIFT shall be entitled to recover liquidated damages of **5%** per month (maximum upto 10%) of the contract value (to be computed on per day basis) for the delayed period.

14.0 ACTION BY PURCHASER AGAINST BIDDER(S) / VENDOR(S) IN CASE OF DEFAULT:

In case of default by Bidder(s)/ Vendor(s) such as:-

- (a) Failure to deliver and / or commission any or all of the services within the time period(s) specified in the contract, or any extension thereof granted by the purchaser.
- (b) Failure to perform any other obligation(s) under the Contract; and
- (c) If the vendor persistently neglect to carry out his obligation under the contract and / or commits default in complying with any of the term and the condition of contract and does not remedy it or take effective steps to remedy it within the time specified after a notice in writing is given to him in that behalf by purchaser.
- (d) In case vendor fails to fulfill the desired parameters of technical requirement under SECTION-7 (PART- A) (TECHNICAL BID) of this tender document.
- (e) When the vendor has made himself liable for any of the cases aforesaid, the IIFT shall have the powers to terminate the contract (by giving 30 days notice period) as aforesaid and forfeit the performance guarantee.

15.0 FORCE MAJEURE:

- (a) If, at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to as events) provided notice of happenings of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such an event come to an end or cease to exist, and the decision of the purchaser as to whether the deliveries have been so resumed or not shall be final and conclusive. Further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, either party may, at its option, terminate the contract.
- (b) Provided, also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the bidder at a price to be fixed by the purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacture which may be in possession of the Supplier at the time of such termination or such portion thereof as the purchaser may deem fit, except such materials, bought out components and stores as the bidder may with the concurrence of the purchaser elect to retain.

16.0 TERMINATION FOR INSOLVENCY:

IIFT may at any time terminate the contract by giving written notice to the vendor without compensation to the vendor, if the vendor becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of IIFT.

17.0 ARBITRATION:

- (a) Except as otherwise provided elsewhere in the contract, in the event of any disputes, controversy or differences arising out of or related to this agreement or the breach, termination or invalidity thereof between the parties, such party or parties shall make a request to the other party or parties to amicably settle such differences or disputes and parties shall thereupon make every effort to settle the same amicably within a period of 60 (Sixty) days from the date of making of such request.
- (b) Where parties are unable to settle the disputes through conciliation, the same shall be referred to the Vice Chancellor IIFT for referral of such disputes to a sole arbitrator, to be mutually decided by the parties, as per the provisions of the Arbitration and Conciliation Act, 1996, any amendment thereof, and any notification issued or rules made there under from time to time. The venue of the arbitration proceeding shall be IIFT Delhi Centre.

18.0 Restrictions on procurement from a bidder of a country which shares a land border with India [Order (Public Procurement No.1) of DOE, Public Procurement Division, No. F.No.6/ 18/2019-PPD, dt. 23.7.2020] and amendments/ clarifications issued subsequently by DOE shall be applicable to this tender.

- I. Any bidder from a country which shares a land border with India will be eligible to bid against this tender only if the bidder is registered with the Competent Authority [Department for Promotion of Industry and Internal Trade (DPIIT)] as specified in Annex-I of Order (Public Procurement No.1) Dated 23.07.2020.
- II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in procurement process.
- III. "Bidder from a country which shares a land border with India" for the purpose of this order means:-
 - a) An entity incorporated, established or registered in such a country; or
 - b) A subsidiary of an entity incorporated, established or registered in such a country; or
 - c) An entity substantially controlled through entities incorporated, established or registered in such a country; or
 - d) An entity whose beneficial owner is situated in such a country; or
 - e) An Indian (or other) agent of such an entity; or
 - f) A natural person who is citizen of such a country; or
 - g) A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.
- IV. The beneficial owner for the purpose of (iii) above will be as under:
 1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

 - a) "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of shares or capital or profits of the company;
 - b) "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder's agreements or voting agreements.

2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
 3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals.
 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;
 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.
- V. An agent is a person employed to do any act for another, or to represent another in dealings with third person.
- VI. The successful bidder shall not be allowed to sub-contract works to any vendor/contractor from a country which shares a land border with India unless such vendor/contractor is registered with the Competent Authority.

19.0 Warranties

- (a) **Product Warranties:** Supplier warrants to Buyer that during the Goods Warranty Period all Goods provided hereunder shall be: (i) of merchantable quality; (ii) fit for the purposes intended; (iii) free from defects in design, material and workmanship; (iv) in strict compliance with the Specifications; (v) free from any liens or encumbrances on title whatsoever; (vi) in conformance with any samples provided to Buyer; and; (vii) compliant with all applicable federal, provincial, and municipal laws, regulations, standards, and codes (viii) Warranty will be valid for 05 years from the date of purchase. It may, however, be kept in mind that the equipment or machinery is maintained free of charge by the supplier during its warranty period or such other extended periods as the contract terms may provide and the paid maintenance should commence only thereafter.
- (b) **Service Warranties:** Supplier shall perform all Services: (i) exercising that degree of professionalism, skill, diligence, care, prudence, judgment, and integrity which would reasonably be expected from a skilled and experienced service provided providing services under the same or similar circumstances as the Services under this Agreement; (ii) in accordance with all Specifications and all Buyer policies, guidelines, by-laws and codes of conduct applicable to Supplier; and (iii) using only personnel with the skills, training, expertise, and qualifications necessary to

carry out the Services. Buyer may object to any of the Supplier's personnel engaged in the performance of Services who, in the reasonable opinion of Buyer, are lacking in appropriate skills or qualifications, engage in misconduct, constitute a safety risk or hazard or are incompetent or negligent, and the Supplier shall promptly remove such personnel from the performance of any Services upon receipt of such notice, and shall not re-employ the removed person in connection with the Services without the prior written consent of Buyer.

20.0 Preference to Make in India

- (i) The Provisions contained in Public Procurement (Preference to Make in India) Order, 2017 as amended by OM No. P-45021/2/2017-PP(BE-II) dt.16.9.2020, further as amended from time to time if any, shall be applicable for this tender.
- (ii) The margin of purchase preference applicable is 20% or as decided by the relevant Nodal Ministry for the item from time to time.
- (iii) The minimum local content for Class-I and Class-II local suppliers shall be 50% and 20% respectively or as decided by the relevant Nodal Ministry for the item.
- (iv) Procurements where the estimated value is less than Rs.5.00 lakhs shall be exempt from this order.
- (v) Verification of local content:
 - a) For procurement value upto Rs.10 crores: The Class-I local supplier/ Class-II local supplier at the time of tender, bidding or solicitation shall be obliged to indicate percentage of local content and provide self-certification (as per section 4 (F) that the item offered meets the local content requirement for Class-I local supplier/ Class-II local supplier as the case may be. They shall also give details of the location(s) at which the local value addition is made.
 - b) For procurement value above Rs. 10 Crores: The Class-I local supplier/ Class-II local supplier at the time of tender, bidding or solicitation shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content. **Tenderers shall submit Declaration as per Section 4 (F) in their technical bid.**

21.0 COURT JURISDICTION:

Any dispute arising out of the tender / bid document / evaluation of bids / issue of PO shall be subject to the jurisdiction of the competent court at Delhi only.

Assistant Registrar (Gen. Admin.)
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Indian Institute of Foreign Trade
New Delhi

SECTION – 4

UNDERTAKING & DECLARATION

4(A) FOR UNDERSTANDING THE TERMS & CONDITION OF TENDER & SPEC. OF WORK

(a) Certified that:

1. I / We have read, understood and agree with all the terms and conditions, specifications included in the tender documents & offer to execute the work at the rates quoted by us in the tender form.

2. If I / We fail to enter into the agreement & commence the work in time, the Bid security (EMD) / Performance guarantee deposited by us will stand forfeited to the IIFT.

3. I / We are not blacklisted by Ministries/Departments.

(b) The bidder hereby covenants and declares that:

1. All the information, Documents, Photocopies of the Documents / Certificates enclosed along with the Tender offer are correct.

2. If anything is found false and/or incorrect and/or reveals any suppression of fact at any time, IIFT reserves the right to reject our tender offer / cancel the LOA / Purchase / work order if issued and forfeit the Bid security (EMD) / Performance guarantee / Bill amount pending with IIFT. In addition, IIFT may debar the vendor from participation in its future tenders.

Date:

Place:

**Signature of bidder
Name of bidder**

.....

Along with date & Seal

4(B) NEAR RELATIONSHIP CERTIFICATE

(Format of the Certificate)

"Whereas, I/we(name of agency) has submitted bid for I/we hereby submit following declaration that none of my relative(s) as defined in the tender document is / are employed in IIFT unit as per details given in tender document. In case at any stage, it is found that the information given by me is false / incorrect, IIFT shall have the absolute right to take any action as deemed fit / without any prior intimation to me."

Date:

Signature of bidder

Place:

Name of bidder
Along with date & Seal

4 (C) Declaration in respect of no addition / deletion / corrections in downloaded tender (To be submitted in Original on Letter Head of the Applicant/ Bidder)

Whereas, I/we (name of the agency) has submitted bid for
..... I/we hereby submit following declaration that no addition / deletion / corrections have been made in the downloaded tender document being submitted and it is identical to the tender document appearing on the website.

Date:

Signature of bidder

Place:

Name of bidder

Along with date & Seal

4 (D) Certificate regarding restrictions on procurement from a bidder of a country which shares a land border with India

Certificate for Tenders

“I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India I certify that this bidder is not from such a country, or if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached]

Certificate for Tenders for Works involving possibility of sub-contracting

“I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to vendors/contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a vendor/contractor from such countries unless such vendor/contractor is registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached]

Date:

Signature of bidder

Place:

Name of bidder

Along with date & Seal

4 (E) UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT

To,

**Assistant Registrar (Gen. Admin.)
General Administration
Indian Institute of Foreign Trade (IIFT)
B-21, Qutab Institutional Area
New Delhi 110016**

We hereby confirm and declare that we, M/s -----, is not black listed/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

Date:

Signature of bidder

Place:

Name of bidder

Along with date & Seal

4 (F) Local content Declaration & Self Certification as per the Government of India Order towards Public Procurement (preference to Make in India) vide Letter No. P-45021/2/2017-PP(BE-II), (revised) Dated.16.9.2020),

(TO BE PROVIDED ON Rs.100/- NON- JUDICIAL STAMP PAPER)

I _____(Name of the Person(s),S/o _____ at _____(Address), working as _____(Designation and name of the firm/Company/ partnership/ Joint venture), and I have been authorized to sign the Declaration / Self-Certification on behalf of firm / Company/partnership/ Joint venture do hereby solemnly affirm and declare as under:

That I will agree to abide by the terms and conditions of the policy of Government towards Public Procurement (preference to Make in India) vide Letter No. P-45021/2/2017-PP(BE-II), (revised) Dated16.9.2020.

That the information furnished hereinafter is correct to be of my knowledge and belief and I undertake to produce relevant records before the procuring entity or any authority so nominated for the purpose of assessing the Local Content. That the local content for all inputs which constitute the said equipment has been verified by me and I am responsible for the correctness of the claims made therein.

That in the event of the domestic value addition of the product mentioned herein is found to be incorrect and not meeting the prescribed value addition norms based on the assessment of an authority so nominated for the purpose of assessing the Local Content, action will be taken against me as per the notification P-45021/2/2017-PP(BE-II), (revised) Dated.16.9.2020.

I agree to maintain the following information in the company's record for a period of 8 years and shall make this available for verification to my statutory authority.

The Details of the location(s) at which the local value addition is made

- i) Name and details of the Domestic manufacture
- ii) Date on which this certificate is issued
- iii) Product for which the certificate is produced
- iv) Percentage of local content.

Signed by me at _____ on _____/2025

Authorized signatory

(Name of the Firm entity)

SECTION – 5

PROFORMAS

5 (A): For the Performance Guarantee

(To be typed on non-judicial stamp paper of appropriate value)

Subject: PERFORMANCE BANK GUARANTEE

Whereas INDIAN INSTITUTE OF FOREIGN TRADE (hereafter referred to as "IIFT") has issued a PO no. Dated/...../2025 awarding the work of "**Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi**" to M/s.....,R/o (hereafter referred to as "Bidder") and IIFT has asked him to submit a Performance Bank Guarantee in favour of Vice Chancellor, IIFT of Rs./- (hereafter referred to as "P.G. Amount") valid up to .../.../2026 (hereafter referred to as "Validity Date").

Now at the request of the Bidder, We Bank Branchhaving..... (Address) and Regd. office address as..... (hereinafter called "the Bank") agreed to give this guarantee as hereinafter contained:

1. We, "the Bank" do hereby undertake and assure to the IIFT that if in the opinion of the IIFT, the Bidder has in any way failed to observe or perform the terms and conditions of the said agreement or has committed any breach of its obligations there-under, the Bank shall on demand and without any objection or demur pay to the IIFT the said sum limited to Performance Guarantee amount or such lesser amount as IIFT may demand without requiring IIFT to have recourse to any legal remedy that may be available to it to compel the Bank to pay the same.
2. Any such demand from the IIFT shall be conclusive as regards the liability of Bidder to pay to IIFT or as regards the amount payable by the Bank under this guarantee. The Bank shall not be entitled to withhold payment on the ground that the Bidder had disputed its liability to pay or has disputed the quantum of the amount or that any arbitration proceeding or legal proceeding is pending between Bidder and IIFT regarding the claim.
3. We, the Bank further agree that the guarantee shall come into force from the date of its issue and shall remain in full force and effect up to its Validity date.

4. The Bank further agrees that the IIFT shall have the fullest liberty without the consent of the Bank and without affecting in any way the obligations hereunder to vary any of the terms and conditions of the said agreement or to extend the time for performance of the said agreement from any of the powers exercisable by IIFT against the Bidder and to forebear to enforce any of the terms and conditions relating to the said agreement and the Bank shall not be relieved from its liability by reason of such failure or extension being granted to Bidder or through any forbearance, act or omission on the part of IIFT or any indulgence by IIFT to Bidder or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of relieving or discharging the guarantor.
5. Notwithstanding anything herein contained;
 - (a) The liability of the Bank under this guarantee is restricted to the Performance guarantee amount and it will remain in force up to its Validity date.
 - (b) The guarantee shall stand completely discharged and all rights of the IIFT under this Guarantee shall be extinguished if no claim or demand is made on us in writing on or before its validity date.
6. In case IIFT demands for any money under this bank guarantee, the same shall be paid through banker's Cheque in favour of "**Indian Institute of Foreign Trade**" and payable at "**Delhi**".
7. The Bank guarantees that the below mentioned officer who have signed it on behalf of the Bank have authority to give this guarantee under its delegated power.

Place :

Date :

(Signature of the Bank Officer)

(Rubber stamp of the bank)

Authorized Power of Attorney Number:

.....

Name of the Bank officer:

Designation:

Complete Postal address of Bank:

.....

.....

Telephone Numbers

Fax numbers

E-mail ID:

5 (B) For Letter of Authorization for Attending Bid Opening

(To be typed preferably on letter head of the company)

Subject. : AUTHORIZATION FOR ATTENDING BID OPENING

I / We Mr. / Ms. have submitted our bid for the tender ref. no., dated: 13/01/2025 in respect of **Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi** which is due to open on 03/02/2025, at Indian Institute of Foreign Trade (IIFT), B-21, Qutub Institutional Area New Delhi – 110016.

We hereby authorize Mr. / Ms. & Mr./Ms..... (Alternative) whose signatures are attested below, to attend the bid opening for the tender mentioned above on our behalf.

.....
Signature of the Representative

.....
Name of the Representative

Signature of Bidder/Officer
authorized to sign
on behalf of the Bidder

.....
Signature of the alternative Representative

.....
Name of the alternative Representative

Above Signatures Attested

Note 1: Maximum of two representatives will be permitted to attend the Bid opening.

Note 2: Permission to attend the bid opening may be refused in case authorization as prescribed above is not received.

SECTION- 6 (Part-A)

BIDDER'S PROFILE

(To be filled in and submitted by the bidder)

A) BIDDER'S PROFILE:

1. Name of the Individual / Firm:.....

2. Present correspondences address:

.....
.....
.....

Telephone No., Mobile No.

Email ID.

3. Address of place of Works:

.....
.....
.....

Telephone No., Mobile No.

Email ID

4. State the Type of Firm: Sole proprietorship / Partnership Firm / Private Limited Company
(Tick the correct choice)

Certificate no. and Year of incorporation:.....

5. Name of the sole proprietor / partners / Director(s) of Pvt. Ltd. Co.:

S. No.	Name	Father's Name	Designation
1.			
2.			
3.			
4.			

6. Name of the person authorized to enter into and execute contract / agreement and the capacity in which he is authorized (in case of partnership / Private Ltd Company):

.....
.....

7. Bid security/ EMD

8. Permanent Account No.(PAN):.....

9. MSME Certificate No. Valid upto:

10. GST Registration No.

11. Annual Turnover past three (03) years as mentioned on letter head of CA

(a) Annual turnover for FY 2021-22

(b) Annual turnover for FY 2022-23.....

(c)Annual turnover for FY 2023-24.....

12.

(i) Experience of providing Anti-Virus Solution Services in IIMs /IITs / Top 25 B-school as per NIRF 2024 Ranking in Management (in the past 3 years) :
Yes / No

If yes, kindly provide name and duration (From – Till)

.....
.....
.....
.....

(ii)Experience of providing Anti-Virus Solution Services in NITs/ IIITs/ Other University Colleges (in the past 3 years):
Yes/ No

If yes, kindly provide name and duration (From – Till)

.....
.....
.....
.....

(iii) Experience of providing Anti-Virus Solution Services in organizations other than (i) & (ii) above (in the past 3 years) :
Yes / No

If yes, kindly provide name and duration (From – Till):

.....
.....
.....

13. Details of the Bidder's Bank for effecting e-payments:

(a) Beneficiary Bank Name:

(b) Beneficiary Branch Name:

(c) IFSC code of Beneficiary Branch:

(d) Beneficiary Account No.:

(e) Branch Serial No. (MICR No.):

14. Whether the firm has Office in Delhi. If so, state its Address

.....
.....
.....

Date

Signature of bidder.....
Name of bidder.....

SECTION – 7 (PART – A)

TECHNICAL BID

To,

**Assistant Registrar (Gen. Admin.)
Indian Institute of Foreign Trade (IIFT)
B-21, Qutab Institutional Area
New Delhi 110016**

Sub.: Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi.

Ref. : Tender No.: GA-12012/1/2024-GA-I, Dated: - 13/01/2025

With reference to the above mentioned Tender, we have read the terms and conditions in the Tender Document and accept the same and furnish the following document:

1. Details of the offered product for Antivirus Solution.
2. Technical Bid, as per the format prescribed in Section – 3 & 7 of the Tender.
3. Certificate(s) showing fulfillment of the eligibility criteria(s) stated in Clause 4 of the NIT (Section - 1). Viz;
 - i. The bidder should have a valid OEM certificate from Service Providers (for the offered product at S.No.1).
 - ii. The vendor must enclose a certification of having successfully executed at least two enterprises Anti-Virus solutions as per mentioned products in tender document for minimum 500 nodes each in any of the last 3 financial years for any IIT, IIM, /Govt. University/ Govt. entity/ PSU.
 - iii. Incorporation of company
 - iv. Work experience certificate
 - v. Duly signed all pages of tender document.
 - vi. Turnover Certificate for FY 21-22, FY 22-23, FY 23-24.
 - vii. Copy of PAN
 - viii. Copy of Goods and Service Tax Registration Certificate or the bidder should produce certificate that bidder is exempted to register under Goods and Service Tax.
 - ix. Technical and Financial Bids in the format prescribed, sealed separately.
4. Documents (self-attested) stated in Section-1. Viz;
 - a) Bid Security / EMD through NEFT/RTGS/DD in favour of “Indian Institute of Foreign Trade, New Delhi (Proof of payment of Bid Security / EMD through NEFT/RTGS).
 - b) Valid NSIC / MSME certificate, if any.
 - c) Article or Memorandum of Association or partnership deed or proprietorship deed as the case may be.
5. Undertaking & declaration duly filled & signed. (Section - 4A)
6. Near-Relation declaration duly filled & signed. (Section - 4B)
7. Declaration in respect of no addition / deletion / corrections in downloaded tender (Section 4C)

8. Certificate regarding restrictions on procurement from a bidder of a country which shares a land border with India (Section – 4D)
9. Undertaking Regarding Blacklisting / Non – Debarment (Section – 4E)
10. Local content Declaration & Self Certification towards preference to Make in India (Section 4F)
11. Bidder's Profile duly filled & signed. (Section – 6A)

Technical compliance for Antivirus solution for IIFT

S. No.	Feature	Compliance (Yes/No)
1.	A single agent solution that combines all the critical components for comprehensive security on the endpoint. (viz., Anti Malware, Device Control, Desktop Firewall, Desktop HIPS, Anti Ransom ware, etc.)	
2.	The solution be managed from a single centralized management console which should provide instant visibility into the security state and health of endpoint security products and not based on logs. Real-time actions should help ensure that defenses are installed, running, correctly configured and up to date.	
A. Threat Prevention Module		
1.	Heuristic malware scan: Should scan files and identify infections based on behavioral characteristic of malware	
2.	On-access malware scan: Should scan files as they are opened, executed or closed, allowing immediate detection and treatment of malware	
3.	Scan target drives: Should allow for specific directories and file types to scan	
4.	Scan exclusions: Should allow for specific directories and file extensions not to be scanned	
5.	Should have Configurable Scanning. Should have the ability to control the amount of CPU resources dedicated to a scan process	
6.	Treatment options: Should enable choice of action agent should take upon detection of virus: repair, rename, quarantine or delete	
7.	Intelligent quick scan: Should check the most common areas of the file system and registry for traces of malware	
8.	Should support unique real time update based on over the web cloud technology to provide real time signatures for dynamic and latest threats to reduce the dependency on daily signature updates	
9.	Should have a different protection level in cloud based intelligence including Very Low, Low, Medium, High and Very High	
10.	Full-system scan: Should scan local files, folders and specific file types	
11.	Should be able to lock down all anti-malware, etc., configurations on the system	
12.	User should be prevented from being able to uninstall the anti-malware software	
13.	Must be able to totally protect from spyware, adware, trojans, key loggers, P2P threats, hackers tools, DDoS attack agents, ransom ware, etc., in real time	
14.	The solution to have centralized management and reporting capabilities to deliver reports like top malware by category, by infected machines, by risk priority, etc.	
15.	The solution should have/support real time active protection on memory, process termination/file removal of pests in active memory, etc	
16.	The solution to have centralized update/download mechanism which should be able to download details of latest malware and push the same across all the desktops	
17.	The solution must be able to auto-quarantine or auto- delete malware without end-user interaction	

18.	Browser Security: Should support Internet Explorer 6, 7, 8, Mozilla Firefox 2, 3, etc	
19.	The solution should have an integrated URL categorization feature	
20.	The proposed solution should categorise URLs for threats like – Spywares, Trojans, Spam, Adware, Ransom ware, etc.	
21.	Solution should incl. a URL category module that provides the end user with a detailed threat information about the site	
22.	Should be able to update definitions & scan engine on the fly, without a need for a reboot or stopping of services on desktops AND servers	
23.	The solution should provide real time cloud based intelligence to detect newer threats	
24.	The solution to be able to determine file-execution decisions with rule-based logic based on endpoint context (file, process and environmental attributes) blended with collective threat intelligence	
25.	The solution should be able to map the global intelligence from their own cloud with the local intelligence collected from the endpoint solution proposed	
26.	The endpoint protection solution should be able to integrate with third party feeds, such as VirusTotal, in the same endpoint management console	
27.	The endpoint protection solution should be able to import threat reputation of files through file hashes into the central endpoint protection management solution	
28.	The endpoint solution should be able to automatically prevent the execution of even unknown executable files even if the endpoint does not have the latest signatures and without heuristics or behavioral patterns	
29.	The solution should not block just on the basis of file hashes but on certificate basis also such that only trusted certificates are allowed to execute	
30.	The solution should provide an Integrated firewall which should use reputation scores based on vendor's global threat intelligence to protect endpoints from botnets, DDoS, APTs and suspicious web connections	
31.	The solution should provide an option for the administrator to pick and choose the protection modules they want for their endpoints based on their system type and environment	
32.	The solution should have an integrated endpoint- assisted security installation (EASI) installer to offer an accelerated and simplified deployment process	
33.	The endpoint security solution should be able to undertake pre-execution analysis for unknown malware while performing static file feature extraction (for example file type, import hash, entry point, resources, strings, packer & compiler details, compile time, API's, section names, etc.)	
34.	The endpoint security solution should be able to undertake post-execution analysis for unknown malware while performing behavioral features and memory analysis (for example behavioral sequence, process tree, file system, registry events, network communication events, mutex, strings from memory, etc.)	
35.	The solution should be able to quarantine and contain unknown malware samples on endpoints especially malware which can evade sandbox analysis	
36.	The endpoint security solution should provide the ability to traces program execution events (file system, registry and network events) using a light-weight client on the endpoint and should leverages both static properties of the file and runtime execution trace of files as features for real-time behavioral classification	
37.	The endpoint security solution should use behavior analysis and utilise advanced machine learning capabilities to provide protection against zero-day attacks, with detection & this should not require cloud	
B. Device Control for Desktops		

1.	The solution should potentially block the end point system from loading physical devices such as removable storage devices, bluetooth, wi-fi and other plug and play devices based on device classes and device definitions used to define device rules	
2.	The solution to support device management and it should allow monitoring, blocking or making the device read-only along with the option of providing exceptions	
3.	It should support for detecting attempts to copy confidential data to removable storage devices (e.g. USB drives, floppy, CD/DVD, etc.)	
4.	It should support for blocking Windows native CD writing and other CD writing software. The block must inform the user that the action is being blocked.	
5.	It should support for customizable notification 'pop-up' messages	
6.	It should be able to control the access of USB devices by using their vendor ID, product ID or serial number	
7.	The solution installation, policy management and reporting should be handled by an integrated endpoint agent on the client	
8.	The solution should provide a near real-time event monitor allowing visibility of events as they happen, view details (user, machine, rules triggered, etc.), and even access evidence files as the events happen in the environment	
9.	It should support the ability to restrict access to company approved devices, but also if necessary to permit exclusions to this requirement. Exception and/or exclusions can be designed to accommodate different devices or different groups of users	
10.	It should provide the functionality of logging and audit- trail capabilities	

C. HIPS for Desktops

1.	It should support signature as well as behavioral based detection	
2.	It should support policies creation based on – user defined,adaptive mode and learn mode	
3.	It should support desktop firewall capabilities to directly block unwanted traffic	
4.	HIPS solution should provide facility to create different policy for different network connectivity like – LAN, DHCP, etc	
5.	It should support firewall policy to enable cloud based network reputation lookup. For e.g., if a client is communicating with an IP address with a bad reputation or bad URL, the firewall should stop the communication without having to create a rule.	
6.	HIPS Solution should provide blocking of unwanted applications trying to run	
7.	HIPS solution should provide facility to create user defined signatures	
8.	The HIPS solution should provide protection from known attacks like – SQL injection, Cross Site scripting, Buffer Overflow, etc., without having signature updates	
9.	HIPS solution should provide vulnerability shielding to the application not having patches installed	

D. Drive Encryption

1.	During the initial encryption phase, the solution should encrypt each drive, sector by sector, ensuring no files are left unencrypted for maximum protection	
2.	Active Directory Support – Individual and group policies & keys should be synchronized with the AD to help speed deployments and reduce administration burdens	
3.	Once encrypted, a user should need to only enter their passphrase once and single-sign-on technology should pass them through to their main screen, eliminating the need to re-input multiple passwords. As users access their information, decryption and re-encryption should happen instantaneously for a seamless experience.	
4.	The solution should allow users to set up customizable questions and answers to be able to regain/recover lost passwords while help-desk support throws up a one- time password.	

5.	The solution should enforce strong access control with pre-boot authentication	
6.	The solution should use military-strength, certified encryption algorithms (FIPS, Common Criteria, etc.)	
7.	The solution should enable automatic, transparent encryption without hindering performance	
8.	The solution should support mixed device environments, including solid-state drives	
9.	The solution should support authentication that is integrated with Active Directory	
10.	The solution should have multifactor password Recovery options	
11.	Heterogeneous Management – the solution should incl. support for BitLocker (Microsoft), FileVault2 (Apple) and support for Opal compliant self-encrypting drives	
12.	The solution should have the capability for file and folder encryption, managed from the same centralised management console. Key management shall happen on the same console.	

E. Management Platform

1.	The solution should have a single Centralized Management Console for managing Antimalware, Device Control, Application Control, etc.	
2.	The solution should be managed from a single centralized console and should provide integrated management for the endpoint security solution. It should be able to deploy, manage & update agents and policies from one management platform.	
3.	It should support hierarchical grouping of machines and policy deployment. The grouping could be based on IP Address of a subnet of machines or a particular site.	
4.	The solution's central management console should provide actionable reports	
5.	The solution's central management console should support granular role based access control	
6.	The solution should ensure security policy enforcement by integrating and centralizing installation, deployment, management & updating	
7.	The centralized management server to be able to automatically report about any new unprotected/rogue machines on the network.	
8.	The solution should provide for custom reports and queries along with role-based access providing different levels of dash-boarding and relevant reports to users	
9.	The solution should provide a near real-time event monitor allowing visibility of bevents as they happen, view details (user, machine, rules triggered, etc.)	
10.	The solution should support report customization and allow viewing directly using a web browser and also as a dashboard using the same management console for the endpoints	
11.	The solution should support the following formats for exporting data: CSV, HTML, PDF.	
12.	The solution should provide the functionality of events being viewed, filtered and sorted in the management console, allowing security officers or administrators to view events and respond quickly. If applicable, suspicious content is attached as evidence to the event.	
13.	The solution should provide the capability to log administrative activities in the management console. Administrative activities that are logged in the management console include changes to policies, deployment of policies, agent override activities, agent termination and agent uninstall key generation.	

Yours truthfully,

Signature _____
Name _____
Address _____
Telephone _____
Seal of the firm _____

SECTION – 7 (PART – B)

FINANCIAL BID LETTER

From,

.....
.....

Bidder's Ref: No:, Dated

To,

**Assistant Registrar (Gen. Admin.)
Indian Institute of Foreign Trade (IIFT)
B-21, Qutab Institutional Area
New Delhi 110016**

Ref.: Your Tender Enquiry No. GA-12012/1/2024-GA-I, Dated: 13/01/2025

1. Having examined the above mentioned tender enquiry document including amendment / clarification / addenda Nos. Dated the receipt of which is hereby duly acknowledged, I/we, the undersigned have submitted Bids and offer to supply and deliver in conformity with the said drawings, conditions of contract and specifications for the sum shown in the schedule of prices attached herewith and made part of the financial Bid.
2. Bid submitted by me/us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
3. I/We agree to abide by this Bid for a period of **90 days** from the date fixed for Bid opening or for subsequently extended period, if any, agreed to by me/us. This bid shall remain binding upon me/us up to the aforesaid period.
4. I/We have read the [Order (Public Procurement No.1) of DOE, Public Procurement Division, No. F.No.6/ 18/2019-PPD, dt. 23.7.2020] and amendments/ clarifications issued subsequently by DOE regarding restrictions on procurement from a bidder of a country which shares a land border with India.

I/We understand that the submission of incorrect data and / or if certificate / declaration given by M/s. _____
(name of bidder entity) are found to be false, this would be a ground for immediate termination and further legal action in accordance with law.

5. I/We understand that *False declarations will be in breach of the Code of Integrity under rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per rule 151(iii) of the General Financial Rules along with such other actions as may be permissible under law.*
6. I/We understand that IIFT is not bound to accept the lowest or any bid that IIFT may receive.

7. If my/our Bid is accepted, I/we will provide you with a performance guarantee from a Scheduled Commercial Bank for a sum @ 5% of the contract value for the due performance of the contract.
8. If my/our Bid is accepted, I/we undertake to complete delivery of all the items and perform all the services specified in the contract.
9. If my/our bid is accepted, I/We indemnify against loss of input tax credit to IIFT on account of Blacklisting during tenure of contract.
10. If my/our bid is accepted, IIFT has the right to recover input tax credit loss suffered by it due to any mis-declaration on invoice by me/us.
11. Until a formal Purchase Order of Contract is prepared and executed, this Bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

Yours truthfully,

Signature_____

Date:

Name_____

Address_____

Telephone_____

Seal of the firm_____

SECTION – 7 (PART – B)

PRICE SCHEDULE

Name of Work: Tender for Subscription of Antivirus Software for Support & Solution at IIFT, New Delhi.

(Tender ref. no.: GA-12012/1/2024-GA-I, dated: 13/01/2025)

S. No.	Particulars	Product offered	Qty	Cost per unit (in Rs.)	Total Cost (in Rs.)
1.	Providing Antivirus Licenses for 01 year (CrowdStrike/Microsoft/SentinelOne/PaloAlto Networks/TrendMicro/Sophos/Trellix/ESET)		500		
2.	GST (as applicable)				
3.	Total Amount (in Rs.) (incl. GST)				

- Total amount in words_____
- The quoted rates shall be inclusive of all expenses to be incurred by the vendor for providing the services as specified in Scope of Work and Technical Bid of the tender document.

Signature_____

Date:

Name_____

Address_____

Telephone_____

Seal of the firm_____